

Warranty

Samo Spa guarantees its products **for 24 months from the date of delivery** and within the limits of DPR 224 24/05/1988 (Italy), according to the European directives. **The warranty exclusively covers manufacturing irregularities or material defects.**

Aesthetic or functional defects must be communicated **in writing** to Samo Spa only and exclusively before installation, enclosing purchase documents.

Samo Spa warranty will be exclusively valid for the repair or the replacement of defective elements: no other purchaser claims shall be considered, absolutely excluding any derived discomfort, burden or accessory cost. The claimed no conformity must be recognised by Samo Spa authorized technical personnel.

Samo Spa warranty lapses automatically in following cases:

- If defect has reference to transport;
- Tempered glass parts break;
- If installation isn't performed following in detail Samo instruction;
- If functioning defect is due to unauthorized technical intervention on product;
- If defective functioning is due to the normal product usury, or to the purchaser negligence or carelessness following product indication;
- If defect is due to the use of acid based or abrasive detergents, or cleaning products not suitable for glass, anodized, lacquered or varnished surfaces. Use of Samo cleaning products is suggested;
- If defective functioning is due to a "force majeure" reason;
- Purchaser manumission of the product.

Samo Spa declines any responsibility for possible people, animals or goods damage due to installation or adjustments errors, imperfect use or no observance of all prescriptions indicated in product enclosed documents.